



## FOND FAREWELLS MEMORIAL PRODUCTS

### CARDBOARD URN



This is the standard way ashes are returned. A popular choice if the owner plans to scatter the ashes.

### WOODEN URN



Urns vary in sizes depending on the size of your pet.

Engraving or a photo can be added at a later date if required.

### URN WITH ENGRAVING



Up to twenty words can be engraved on to the urn.

A Photo can be added at a later date if required.

### URN WITH ENGRAVING AND PHOTO



The owner chooses the engraving and photo position on the urn. Up to twenty words can be engraved.

### WOODEN MEMORIAL CROSS AND HEADSTONE



We have chosen to use Monterey Cypress (Macrocarpa) for our range of wooden commemorative products, as it is sustainably farmed and is naturally durable.

# FOND FAREWELLS SERVICES

## ROUTINE CREMATION – ASHES NOT RETURNED

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Cremation with ashes scattered in our memorial Fond Farewells rose garden

*Please note: We hold these ashes for two months before scattering in the event that the owner wishes to have the ashes returned*

## CREMATION AND ASH RETURN

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Cremation with ashes returned in a cardboard casket. This allows the owner to choose the final resting place

## CREMATION WITH ASH RETURN IN WOODEN CASKET

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Cremation with ashes returned in a wooden casket. A photo frame can be added to this product

## CREMATION WITH ASH RETURN IN AN ENGRAVED WOODEN CASKET

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Cremation with the ashes returned in a wooden casket with a laser engraved message specified by the owner. The message can be up to 20 words in length. A photo frame can be added to this product

*Note: A Fond Farewells certificate of cremation is issued with all cremations regardless of the service requested*

## FREQUENTLY ASKED QUESTIONS

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### **Q: Will my pet be cremated on its own?**

**A:** Your pet will be cremated with other pets BUT each pet is kept completely separate from other pets and identification is maintained throughout the entire process. This guarantees you receive your own pet's ashes back.

### **Q: Why don't you cremate separately?**

**A:** The large capacity of the cremator means it would be very expensive to operate in this manner and would increase the cost of our service to pet owners. However we are able to accommodate special requests so please contact us if this is a concern to you.

### **Q: How do I know the ashes returned are those of my pet?**

**A:** Our professional standards and quality care guarantee that you will receive the ashes of your pet. We have been in operation since 1986 and pride ourselves on this guarantee.

### **Q: How often do you have cremations?**

**A:** Cremations are performed everyday Monday – Friday.

### **Q: May I attend my pet's cremation?**

**A:** Unfortunately due to safety and resource management regulations it is not possible for owners to attend cremations. However you are welcome to view our facilities and to farewell your pet in private.

### **Q: When may I expect my pet's ashes to be returned?**

**A:** The average waiting time for the return of ashes is 3 – 5 working days, depending on the service required.

